



Zero Tolerance Policy

At Smiles of New Forest, Lymington, we operate a zero Tolerance policy.

Patients that speak to staff in a rude or aggressive manner will be asked to leave the practice. We will inform the patient in writing of them being removed from our company data base.

If the patient threatens verbal or physical abuse the police will be called.

If you are an NHS patient at Smiles of New Forest, Lymington, we will inform NHS England of your removal from our data base.